

 <p><b>MESGO</b> Asia A HEXPOL COMPANY</p>	Document No	Revision Date / No
	P501A.01	00 / 24.04.2018
	Reference Procedure	Page No
	P5.01	1 of 2

## **QUALITY POLICY**

The CEO of MESGO ASIA Kauçuk San. Ve Tic. Ltd. Sti. (hereinafter MESGO ASIA) undersigns this commitment for the implementation of the following Corporate Quality Policy.

**The primary aim of our company is to obtain a complete Customer satisfaction.**

To achieve this goal, Mr. Giorgio Cabrini, CEO of MESGO ASIA, proposes to adopt a management and organizational conduct that allows to promote, develop and support activities aimed to achieve the following fundamental objectives:

- manufacture and deliver products that meet the Customers' requirements, suitable to satisfy their needs (explicit and implicit);
- maintain the highest level of service to the Customer, as regards compliance with delivery times and quantities;
- provide Customers with adequate technical support for the development of their products / processes and for the resolution of complaints;
- constantly improve production efficiency, using all the resources available for conducting the activities with the highest efficacy;
- adopt a commercial orientation aimed at the constant economic, structural and technological development of the Company, aimed to find new markets and consolidate the existing ones;
- promote and maintain a constant process of continuous improvement, aimed to achieve well-identified targets for all the fundamental performances and key factors of the company, ensuring their continuous review and verification of effectiveness;
- keep under control the mandatory legal requirements with regard to environmental protection and prevention/safety in workplace, verifying the complete satisfaction and starting, in case of noncompliance, all the activities aimed to the respect of the ignored prescriptions.

The following commitments are assumed by the CEO of MESGO ASIA, in order to make possible to achieve the following objectives:

- define and keep the Company's strategic development guidelines defined in this Quality Policy constantly up-to-date and suitable for the purposes of the organization, ensuring the periodical review;
- define and keep up-to-date a system for monitoring the main performances of organization, aimed to the measurement of processes efficiency/efficacy, the evaluation degree of achievement of the targets and to the definition of adequate improvement actions;
- make available the necessary resources for carrying out and monitoring activities and their continuous improvement, planning their acquisition and the increase;
- communicate within the Company its intentions and objectives, through the diffusion of this Quality Policy, so that it is understood and supported at all levels of the organization;
- evaluate the general risks of the organizational context and promoting the opportunities;
- satisfy the Stakeholders' expectations.

The CEO believes that the main instrument for implementing these policies in the best possible way is the application of a Documented Quality System in compliance with the requirements of ISO 9001:2015 standard.

In this context, the CEO has authority and responsibility for:

- identify, prepare, monitor, review and keep up-to-date the key processes of the organization;
- ensure the involvement, participation and awareness of all members of the organization regarding the importance of compliance with the requirements of the Customer, the requirements established in the Quality System and the requirements of the reference standard.

The CEO entrusts the task of Quality Assurance to the Quality Manager, with specific authorities and responsibilities for:

- assist the role of the CEO in the development, practical implementation and improvement, at all levels of the organization, of the directives and the prescriptions contained in the Quality System Procedures;
- identify and record all the problems related to Quality, proposing or promptly launching the most appropriate solutions for their resolution, controlling their management and constantly verifying their effectiveness;
- report to the Company Management on the performance of the Quality System and the processes described in it, as well as on the identified improvement needs;

The CEO believes that the active participation of all company personnel is of fundamental importance, and for this purpose, intends to give the maximum knowledge to this Policy; at the same time, the Management expects that all company departments rigorously execute what is described in the documentation of the Quality System.



<i>Document No</i>	<i>Revision Date / No</i>
P501A.01	00 / 24.04.2018
<i>Reference Procedure</i>	<i>Page No</i>
P5.01	2 of 2

Chief Executive Officer \_\_\_\_\_  
*Giorgio Cabrini*

Date 24.04.2018